

NON-PROFIT



LOGPOINT HELPS CABI DECREASE  
CYBER RISK AND ADD BUSINESS  
VALUE

BACKGROUND

Founded in 1910, CABI is a non-profit, international organization headquartered in Wallingford near Oxford in the United Kingdom with 500 employees across 12 countries. The organization’s mission is to improve people’s lives by providing information and applying expertise to solve problems in agriculture and the environment.

To support knowledge sharing, CABI has 20 IT Operations professionals, with five people overseeing the IT infrastructure, including 500 workstations, 100 Windows servers, and 20 Linux servers. While the IT infrastructure is not massively complex, people depend on digital resources from many different locations. Until recently, the security team consisted of only one person, a security engineer, who alone was responsible for the entire organization’s cyber posture.

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THE CHALLENGE

CABI’s security engineer came to the realization that the organization had too many log sources, alerts, and individual tools to manage manually, which left the organization exposed to cyber threats. With the organization’s dependence on access to knowledge from a range of different locations, there was a need to gain better visibility of the activity in the IT infrastructure to bring down the cyber risks threatening to obstruct the information flow.

Given the small team of one, they also needed the ability to work more efficiently to bring down the workload and make better use of the security engineer’s resources. They wanted a simple monitoring solution that could easily integrate with CABI’s current security tools, centralize all data, and make it available in a digestible and manageable way, enabling them to maximize the manpower.

“The organization was at risk of missing a serious security incident if it occurred,” says Jamie Brown, Security Engineer at CABI. “I was trying to manage all security alerts in a virtual Security Operations Center (SOC) environment, using a mailbox and all the security tools individually. The setup simply didn’t provide enough visibility of what was happening across our infrastructure.”

To overcome resource and visibility challenges, CABI set out to find a SIEM solution, which ultimately led them to Logpoint.



FACTS

Customer	CABI
Industry	Non-profit
Location	Wallingford
Objectives	Accelerate security operations and improve visibility
Results	<ul style="list-style-type: none"><li>• Visibility across the IT infrastructure and overview of the security posture</li><li>• More resources for value-adding projects for the business</li></ul>

## THE SOLUTION

CABI reached out to many SIEM vendors at different price points before they ended up choosing Logpoint for its ease of use and ease of integration with other tools. Logpoint provided the centralized security monitoring solution they sought. As an additional benefit, the native SOAR capabilities unlocked the opportunity for CABI to automate processes and tasks in the SOC.

“Logpoint was easy to reach out to and spent a lot of time with us to ensure we were happy. The customer service side of things goes quite a long way when selecting a vendor,” says Jamie Brown. “Logpoint also integrates with other tools really easily compared to other platforms, which often seem more labor-intensive.”

With help from Logpoint’s team, CABI brought all its log sources into the Logpoint platform and set up relevant dashboards. Now, the platform has become a key part of CABI’s security operations with all data sources connected, freeing up a lot of time.

“Logpoint has become the most essential part of CABI’s security operations. It’s the go-to platform, and I use it every single day,” says Jamie Brown. “The dashboards tell me exactly what I need to know with just one click. I know if anything is happening that I need to be concerned about at a glance, which is really valuable.”

Shortly after the installation, CABI leveraged the visibility achieved with Logpoint to realise that more human resources were needed in the SOC. Now, an actual SOC team of four people is working from different locations to ensure a robust cyber posture and expanded security operations coverage.

“One of the biggest benefits of Logpoint is that I’ve been able to demonstrate the risk CABI’s geographical spread posed,” says Jamie Brown. “We have so many offices overseas and cover different time zones, so while I could respond to incidents that came up within my working hours, we would have an issue if something occurred overnight. With the three extra team members in the SOC, we’ve minimized that organizational risk significantly.”



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**Jamie Brown**  
Security Engineer

## THE RESULTS

With Logpoint's platform installed, CABI now has visibility across the IT infrastructure from a single pane of glass. The security team can quickly get an overview of the security posture and find security events that would otherwise have been nearly impossible to detect.

"Logpoint comes with many cool features, which saves us so much time," says Jamie Brown. "I don't have to spend all day looking through pages and pages of logs anymore, and I've been able to focus on adding value to the business in other ways, through project work and improvements to services, for example."

CABI is now looking to undergo a Logpoint training program around the SOAR capabilities, which help get incidents shipped to CABI's internal service desk tool to advance collaboration with the rest of the IT organization and automate many processes and tasks manually by the SOC team.

"We're really pleased with Logpoint's ease of use, excellent training, and after-sales support," says Jamie Brown. "We had an excellent experience with the Customer Success team. They've been so helpful, and nothing's too much trouble for them, which is great."

The security team can now share monthly high-level overviews of the threat landscape and the cyber risk with the senior management team. With those insights, the senior management team has better understood the cyber threats the security team deals with and the implications for the business.

"Logpoint has enabled me to demonstrate to senior management the scope of what we're dealing with in terms of security operations and the threat landscape in general," says Jamie Brown.

### CONTACT LOGPOINT

If you have any questions or want to learn more about Logpoint and our modern SIEM solution visit [www.logpoint.com](https://www.logpoint.com)