



FINANCIAL SERVICES

PXP SOLUTIONS

HOW LOGPOINT IS HELPING PXP SOLUTIONS ACHIEVE
COMPLIANCE AND SCALE SECURITY REQUIREMENTS
WITH COMPANY GROWTH



FACTS	
Customer	PXP Solutions
Industry	Financial services, Payment processing
Location	Herfordshire, United Kingdom
Objectives	Achieve compliance and scale security requirements with company growth

LOGPOINT

- Ensures PCI compliance
- Provides granular view of threats including important context
- No extra cost as PXP business expands



With Logpoint, PXP Solutions has a powerful tool in place to ensure alignment with Governance, Risk and Compliance standards. Logpoint allows PXP Solutions to keep a very granular view of logs and quickly identify any out-of-the-ordinary activity to maintain its security posture at any time.

BACKGROUND

With a history spanning 30 years, Hertfordshire-based PXP Solutions has expanded from a predominant focus on the hospitality industry to providing payment processing solutions that meet the needs of merchants across multiple industry sectors and locations.

PXP helps clients develop a long-term outlook that embraces existing and emerging payment channels and methods and moves beyond just reliable payment processing to reduce cost and increase sales on a global basis significantly. The PXP technology platform is backed up with robust support services to deliver comprehensive, end-to-end payment solutions.

THE CHALLENGE

PXP handles a massive amount of customer data. The company had seen impressive growth as a business, which increased data volumes and necessitated the addition of two new datacentres. As plans for further expansion solidified it became clear that its current security infrastructure would struggle to keep pace with their growth trajectory.

PXP needed something more flexible than what they currently had in place, and the ability to create their own use cases and reporting rather than rely on the out-of-the-box templates that come as standard with many vendors. They decided to investigate an alternative Security Incident and Event Management Solution (SIEM) to replace their current SIEM platform, and ensure they could continue to grow without compromising security and compliance with the various security standards such as the PCIDSS and SOC 2.

THE SOLUTION

PXP undertook an evaluation of the SIEM marketplace and after being introduced to Logpoint at the PCI London event in 2015, decided to examine the technology further. After a successful initial demonstration, PXP were impressed by Logpoint's capabilities and its predictable licensing model, which provided them with the ability to budget accurately for their IT Security requirements.

PXP was particularly interested in the flexibility of Logpoint, which would enable them to develop their

own use cases depending on their specific organization and industry requirements. Logpoint's in-built reports are aligned to most Governance, Risk and Compliance standards, which would allow PXP to quickly and easily review their network environment alignment to these standards, perform GAP Analysis and provide audit reports, ensuring they are compliant at all times.

Once the decision was made to adopt Logpoint in 2015, the implementation process was completed in under a month. Once installed the Information Security team were able to set about developing their own user cases to fit the particular needs of the PXP's business.

CONTACT LOGPOINT

If you have any questions or want to learn more about Logpoint and our modern SIEM solution visit www.logpoint.com

THE RESULTS

Over the implementation of Logpoint, PXP have seen a number of benefits. Logpoint is being used by the Information Security team, and the IT and Technical Operations teams, utilizing the search capabilities, alerts and dashboards within Logpoint to track activities across the business and quickly identify areas of concern.

Logpoint also enables PXP to be alerted on security events in a highly granular fashion, giving the flexibility to alert the relevant teams and individuals depending on the event, and correctly categorise events according to risk, severity and, most importantly, context, such as system, user, time of day or geographic location.

“As a financial services company in a highly regulated industry, it is imperative that we maintain a strong security posture at all times. Whilst the investment in a SIEM solution was always driven by our need for a robust security infrastructure, we are also faced with a wide range of industry standards such as the PCI DSS, GDPR, SOC 2, and the Point to Point Encryption standard, where non-compliance can mean the loss of customers,” says Graeme Zwart, CISO of PXP Solutions. “By using Logpoint we can

keep a very granular view of our logs and easily identify any out-of-the-ordinary activity,” he says.

In addition, Logpoint’s predictable licensing model based on the number of devices (nodes) sending logs, not on the volume of data (GB) or events per second (EPS), has enabled PXP to maintain and budget for their SIEM solution while at the same time expanding their business. This means there was no extra cost related to the growth of the company’s data volume or how many events per second that were received. The worries about data limits disappeared, allowing for scale for future needs in a predictable manner.

Moving forward, PXP will continue to use Logpoint to ensure their evolving security management and compliance requirements are met, and that PXP can give customers the assurances that need that their data is secure.



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